



Australian Government
Department of Social Services

Dear Survey Recipient,

Call for disability support providers and their workers to inform the NDIS Evaluation

Along with many employers, self-employed, and workers in the disability support sector you have been invited to complete the [NDIS Survey of Disability Support Providers](#) as part of the continuing independent NDIS evaluation conducted by Flinders University since 2013. I am writing to encourage you to respond to this survey request.

The survey reaches out to thousands of providers and tens of thousands of their employees asking for their experiences since the NDIS started, and their plans for their sector, and their own businesses and jobs. The survey asks your views about skills, training, working conditions, business plans, funding, job satisfaction and a lot more, to help build a national picture of the sector to help address critical problems.

Why it is important for you to be involved and have your say

By completing the survey employers, self-employed and workers alike are having their say about the changes brought about by the NDIS. Your answers about your business or your job will help develop policy in a balanced way reflecting your views and needs.

How to participate in the survey

Questionnaires were sent out to all NDIA registered organisations and businesses in July 2017. The survey packs include details on how employers can access and complete the survey online and also how they can invite their workers to take part independently in the online survey.

More details can be found at <http://ndisevaluation.net.au/information/>

If your survey pack has not reached you or if you require more information, please call the toll-free helpline on 1800 559 104. Thank you in advance for helping with the independent NDIS evaluation.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Tim Reddel', written over a horizontal line.

Dr Tim Reddel

Group Manager, Policy Office

Department of Social Services

The Australian Government Department of Social Services has commissioned the National Institute of Labour Studies at Flinders University to conduct the independent evaluation of the NDIS. The survey will close early October 2017. All information provided is confidential and anonymised and the survey complies with the National Privacy Guidelines for all survey data collection processes. This survey has been approved by the Australian Government Statistical Clearing House (Approval Number 02345 – 01) and the Flinders University Social and Behavioural Research Ethics Committee (Project Number 6227).